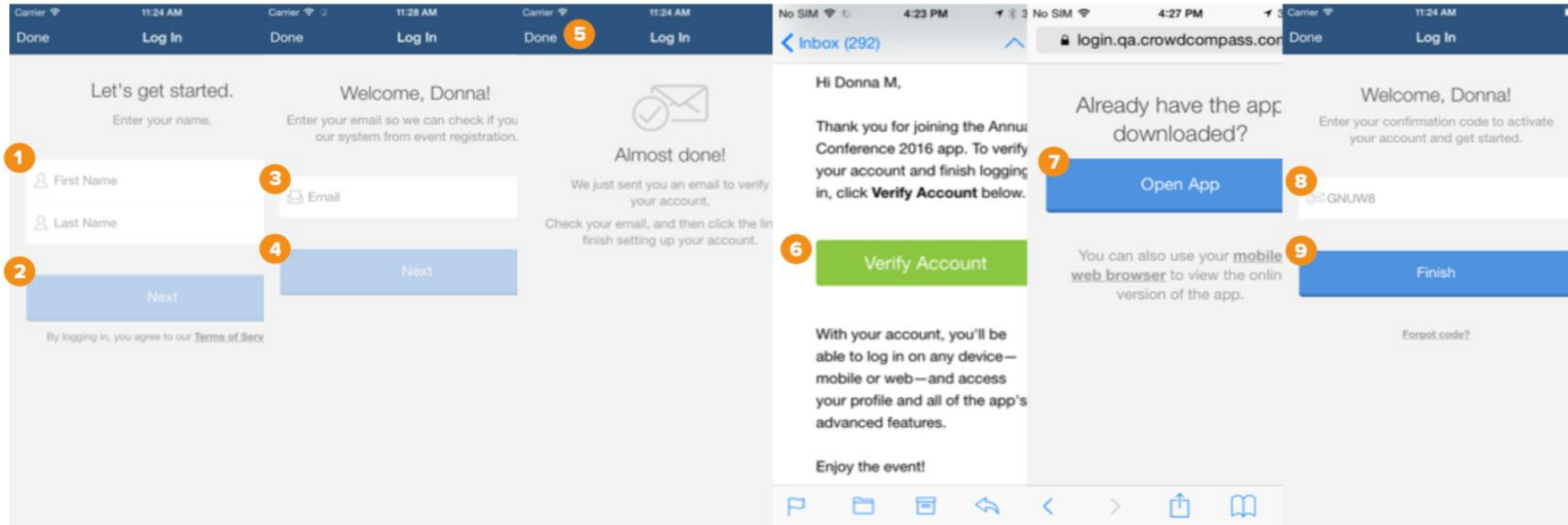# UPDATED Login: Sign Up

1 **Enter Name**
In the case of sign-up, no match will be found and we'll direct them into the sign-up path.

2 **Tap Next**

3 **Enter Email**
Given that neither their name or email match the attendee list, we'll create a new user.

4 **Tap Next**

5 **Almost Done!**
Here the user will check his/her email for the verification email.

6 **Verify Account**
This is a link only email, so we can make sure the user doesn't end up going through login instead of sign-up. Tap the link to verify the account and choose how to open the app.

7 **Tap on preferred platform**
This page allows us to direct the user into their app or the OEG with all of their login credentials.

8 **Pre-filled Confirmation Code**
Tapping on the Login button pre-fills the confirmation code and carries over the attendee's other credentials.

9 **Tap Finish and you're in!**
Simply tapping on the Finish button logs the user into the app.

cvent

UPDATED Login: Process with Invitations

No SIM 4:25 PM 37%
< Inbox (289)

1 **Step 1: Download the App!**
The first thing you'll need to do is download the app by clicking **Download** below on the device you're bringing to the event. *Don't have iOS or Android? Skip Step 1 and go straight to Step 2 to verify your account and use the mobile web version of the app.*

2 Download the App

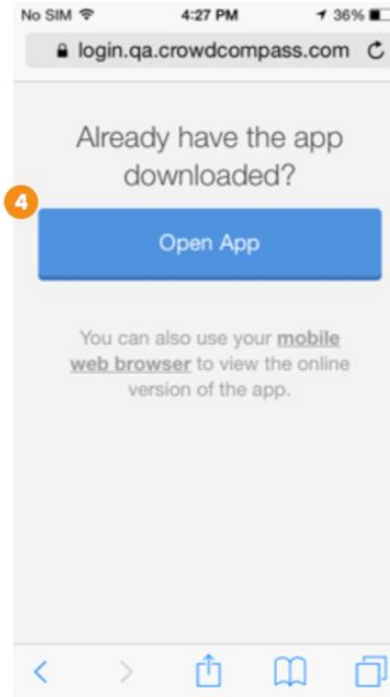**Step 2: Verify Your Account**
Then, come back to this email using the same device from step 1 and click Verify Account to unlock all of the app's advanced features.
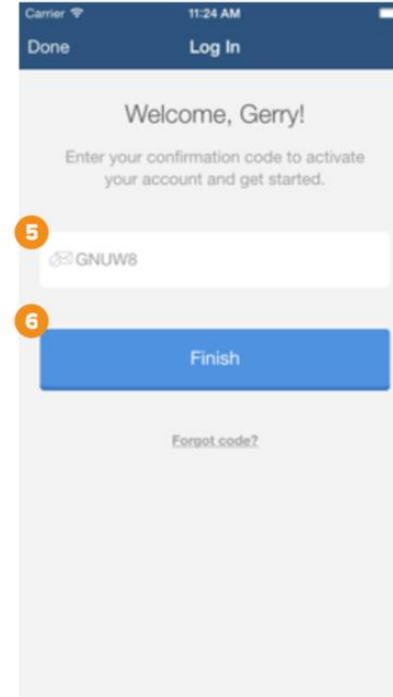
3 Verify Account

Contact the event planner if you have any questions.
Enjoy the event!

No SIM 4:27 PM 36%
login.qa.crowdcompass.com

Already have the app downloaded?

4 Open App

You can also use your **mobile web browser** to view the online version of the app.

Carrier 11:24 AM
Done **Log In**

Welcome, Gerry!
Enter your confirmation code to activate your account and get started.

5 GNUW8

6 Finish

Forgot code?

1 **Receive Invitation**
If the planner pre-loaded attendees and sent their invitation, they will receive this email

2 **Download the App**

3 **Verify Account**
This will authenticate the attendee's account and carry over their login credentials. Tap the link to verify the account and choose how to open the app.
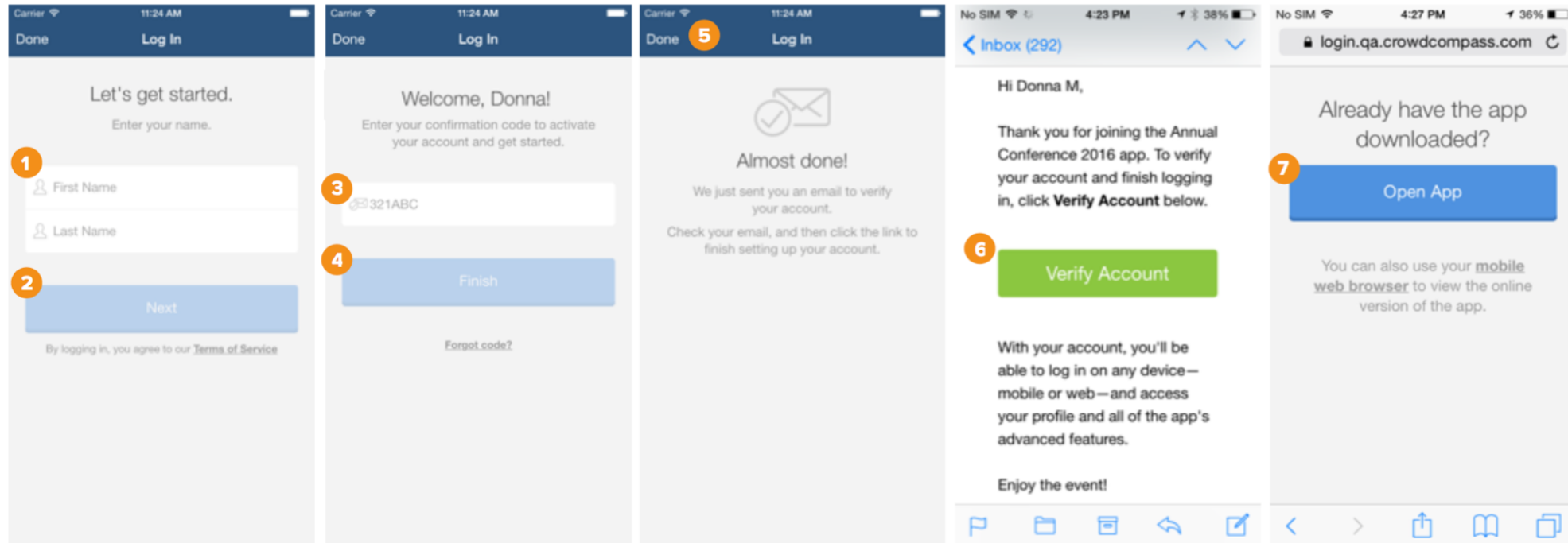
4 **Tap on preferred platform**
This page allows us to direct the user into their app or the OEG with all of their login credentials.

5 **Pre-filled Confirmation Code**
Tapping on the Login button pre-fills the confirmation code and carries over the attendee's other credentials

6 **Tap Finish and you're in!**
Simply tapping on the Finish button logs the user into the app!

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UPDATED Login: Process without Invitation

1 **Enter Name**
In the case of login, a match will be found and we'll direct them into the login flow.

2 **Tap Next**

3 **Enter Code**
Given that their name and confirmation code match the attendee list we'll trigger their verification email.

4 **Tap Next**

5 **Almost Done!**
Here the user will check his/her email for the verification email.

6 **Verify Account**
This is a link only email, so we can make sure the user doesn't end up going through the login process again. Tap the link to verify the account and choose how to open the app.

7 **Tap on preferred platform**
This page allows us to direct the user into their app or the OEG with all of their login credentials.

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